

Jodo Customer Privacy Protection

A service from the Jodo World Framework

"Designed to enable unified delivery of high-scale business transactions with communications for the 'connected', multi-device, multi-lingual, multi-media universe."

Insulate your customer from risk.



Protect Your Customers.

Jodo Customer Privacy Protection

For better customer Security



Privacy & Security personal number are masked for both parties providing anonymity.



Peace of mind for Customers.



Easily assign a virtual number to the actual dialed customer number.

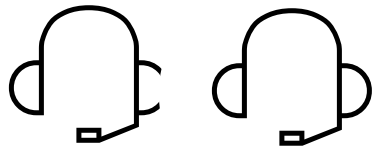


Agent Cell phone will show the Jodo assigned virtual number in device Call history .

Protect Customer privacy

Hide actual Customer numbers from agents

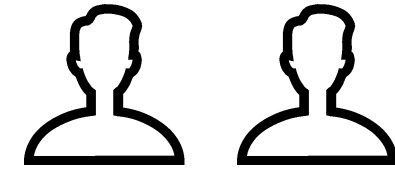
98*****10 virtualized to 02264231105



Dial's customer #94*****25



Initiates call through virtual number



Agent with actual GSM #,
toolbar, mobile app
98*****10

Jodo Cloud Server

Virtual Number
02264231105

Customer

- Jodo will assign a virtual number internally to the actual dialed customer number.
- Agent Cell phone will show the jodo assigned virtual number in device Call history
- **100% call recordings**
- **All calls handled in target business application interface (Single browser)**

The screenshot shows the Jodo Cloud interface. At the top, there's a header with the Jodo Cloud logo and a timer showing 00:00:13. Below the header, there's a navigation bar with "Jodo Voice | Manual call | 00918451050808". The main content area is divided into two sections. On the left, there's a "Voice" section with buttons for "Hold", "End", and "Conference". Below this, there are "Disposition" and "Add Referral" options. On the right, there's a "CRM" section with tabs for "History" and "Translate1". Under "CRM", there's a "Personal Information" section with fields for "First Name" (Shalaka), "Last Name" (P), "Mobile Number" (845****808), and "Personal Number" (9870200000). The "Mobile Number" field is highlighted with a red box.

You've got questions. Get
in touch

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