



Jodo World

By Avhan Technologies

A Game-changing, patented Cloud Technology engineered for the 'CONNECTED' business landscape

SEAMLESS GLOBAL D2C Business Operations

WITHOUT barriers of location, language, device



New Business World - Which Game are you **playing**?

Today, It's a "connected" business world
of:

IoT, Ai, ML, ASR, NLP, TTS, Real-time
biometrics, real-time speech synthesis,
Cloud, SaaS, eCommerce, Omnipresent
connectivity, Multiple Devices, New
communication channels, Social media
AND there is more coming **constantly**,

Is it possible to run your business
the same OLD way in the NEW
Connected World?



NEW Business World - NEW Game - Jodo World Framework

A Framework for Real-time D2C Global Business Operations

- Multi-lingual, Multi-device, Multi-geography, Multi-channel, multi-team,
- API driven, Multi-technology support

- Removing barriers of LOCATION, LANGUAGEs, DEVICEs from business operations
 - Creating seamless Global business operations
- Disrupting Technology delivery and integration practices

Play Globally



- Capitalize business opportunities **globally**
- Acquire, communicate and transact with customers **globally**
- Employ the best talent **globally**

Be Agile



- **Adapt** and change instantly
- Merge and **manage stores**, partners in all operations
- Create **contextual** customer experiences

Embrace Infinite Possibilities



- **No need** for legacy infrastructure
- **Rapid** Integration
- Powerful **API's**
- Infinitely **Scalable**
- **No** CAPEX

Create NEW business models and opportunities.

Global customer communications from SINGLE cloud framework

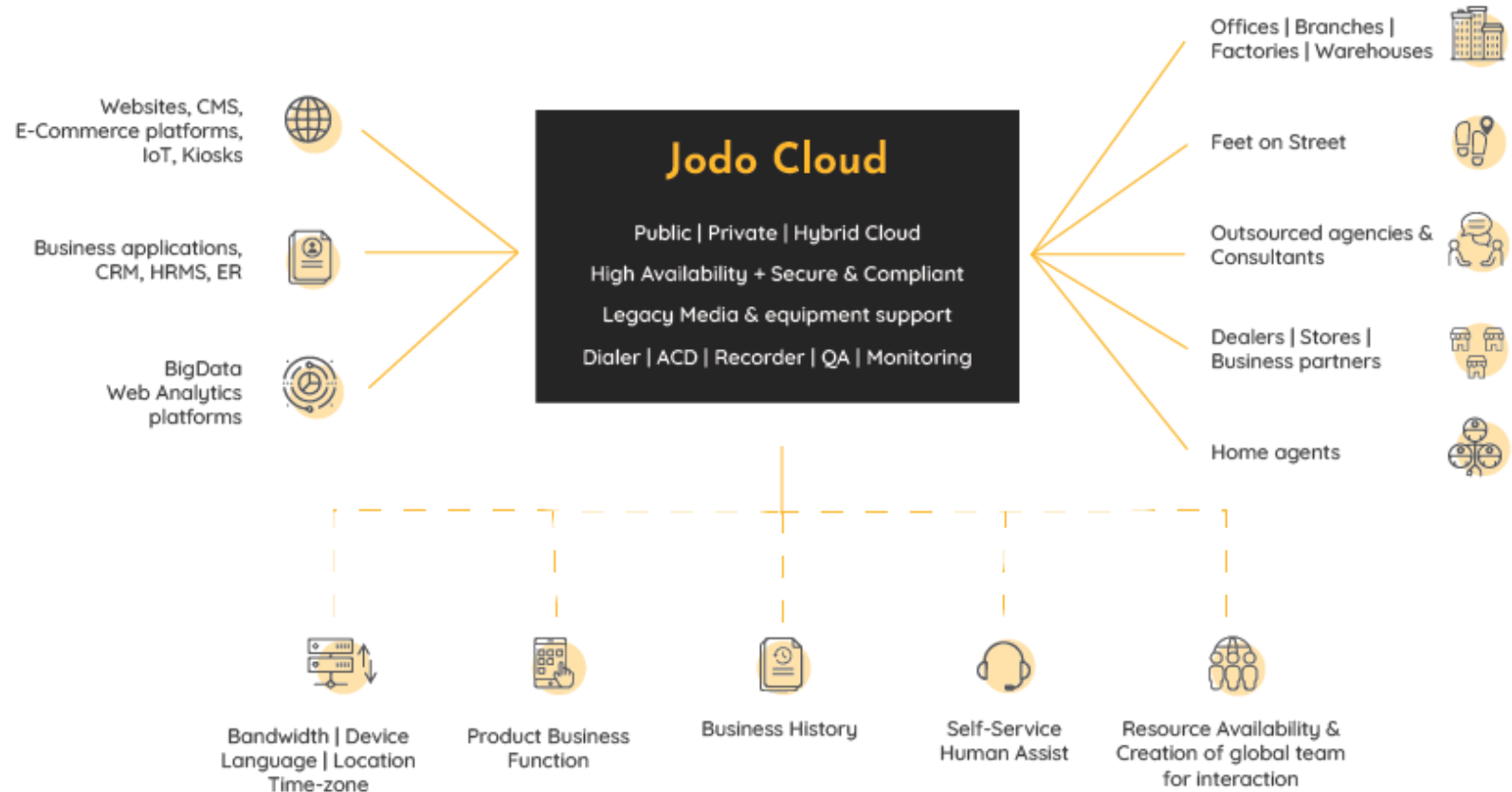
- ✓ PSTN | Mobile | SMS | Email | Social Media
- ✓ Digital Channels - Jodo Call | Video | Chat
- ✓ Full media Interoperability
- ✓ Doc share, Screen Share, Calendar, GPS
- ✓ Multi Lingual Interface for Geographies | Markets

MULTI-LOCATION, MULTI DEVICE, MULTI-LINGUAL TEAMS

PLANNING IMPACT - BYOD | IT | FACILITIES | MANPOWER

Jodo Communications Enabled Business Processing (CEBP)

Embedding ALL Communication channels / events within websites / ecommerce sites, Business apps directly
Creating Real-time business ops - Globally



Synchronise each communication event with real-time business data

Seamlessly deliver communications and business applications across Global Business Network (access via browser & Mobile apps)

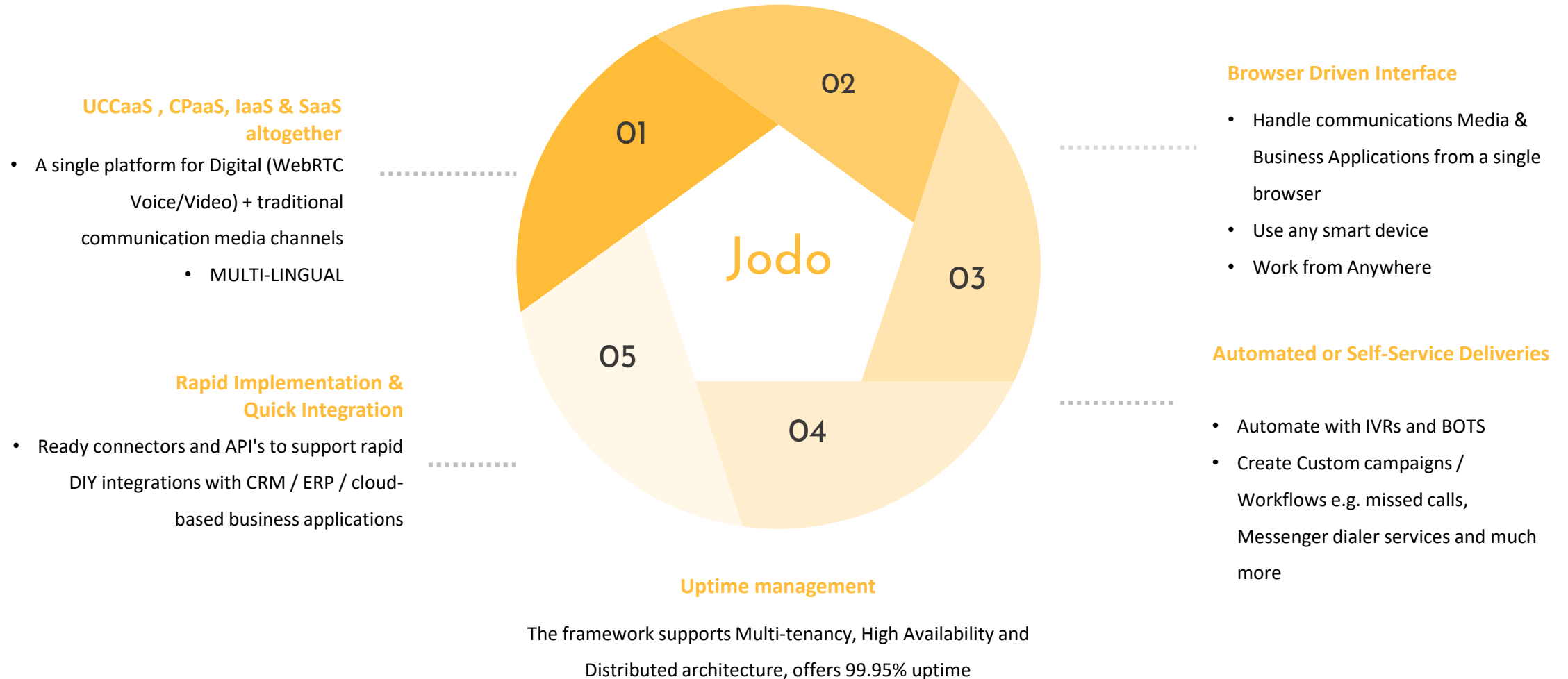
Manage and control business operations across dispersed, multi-device, multi-lingual business teams



Jodo CEBP - Synchronised Communications and Bus apps

Jodo Communications Enabled Business Processes (CEBP) CONVERGES business applications and communications industry into a browser.

CEBP creates Real-time access across dispersed, multi-lingual customers and teams from any smart device. Execute real-time business processes securely.



Do more, do it better, do it faster -THINK differently

New Cloud technology, enables and unlocks the true potential of your business

Collapse Multi-step business processes

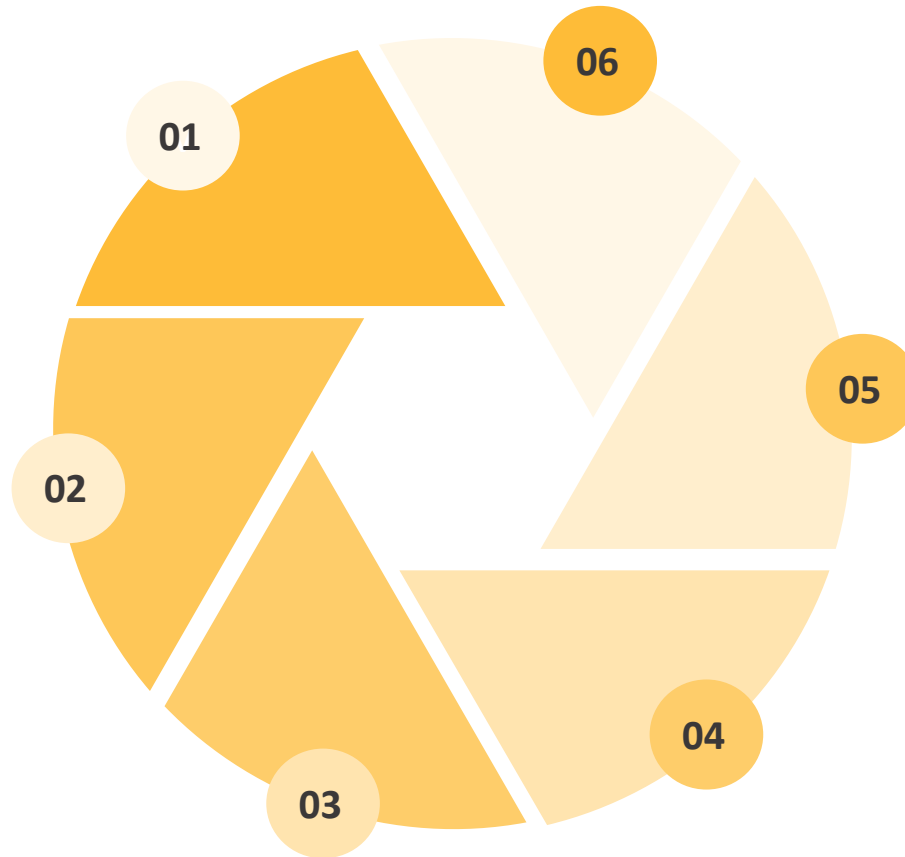
- Assist or respond to your customers in REAL-TIME
- Deliver curated content - documents / files or share screen to assist
 - Connect branches, partners, stores , franchisees for uniform real-time deliveries across the business network

Adopt Cloud Deployment that suits your business

- Move your Telecom & IT infrastructure to cloud
 - Choose from multiple deployment options – Public / Private / Hybrid

Rapid Change management & Integration projects

Accelerate roll-outs and Change management to dispersed, multi-device teams



Adopt cutting edge technologies in Operations

- AI Intergrations
- OCR, Face / image recognition
- Sentiment analysis
- Virtual Numbers for individuals & teams
- Mobile Apps

Manage Process Compliances

- Monitor and manage process operations globally
- Connect SME to process dynamically

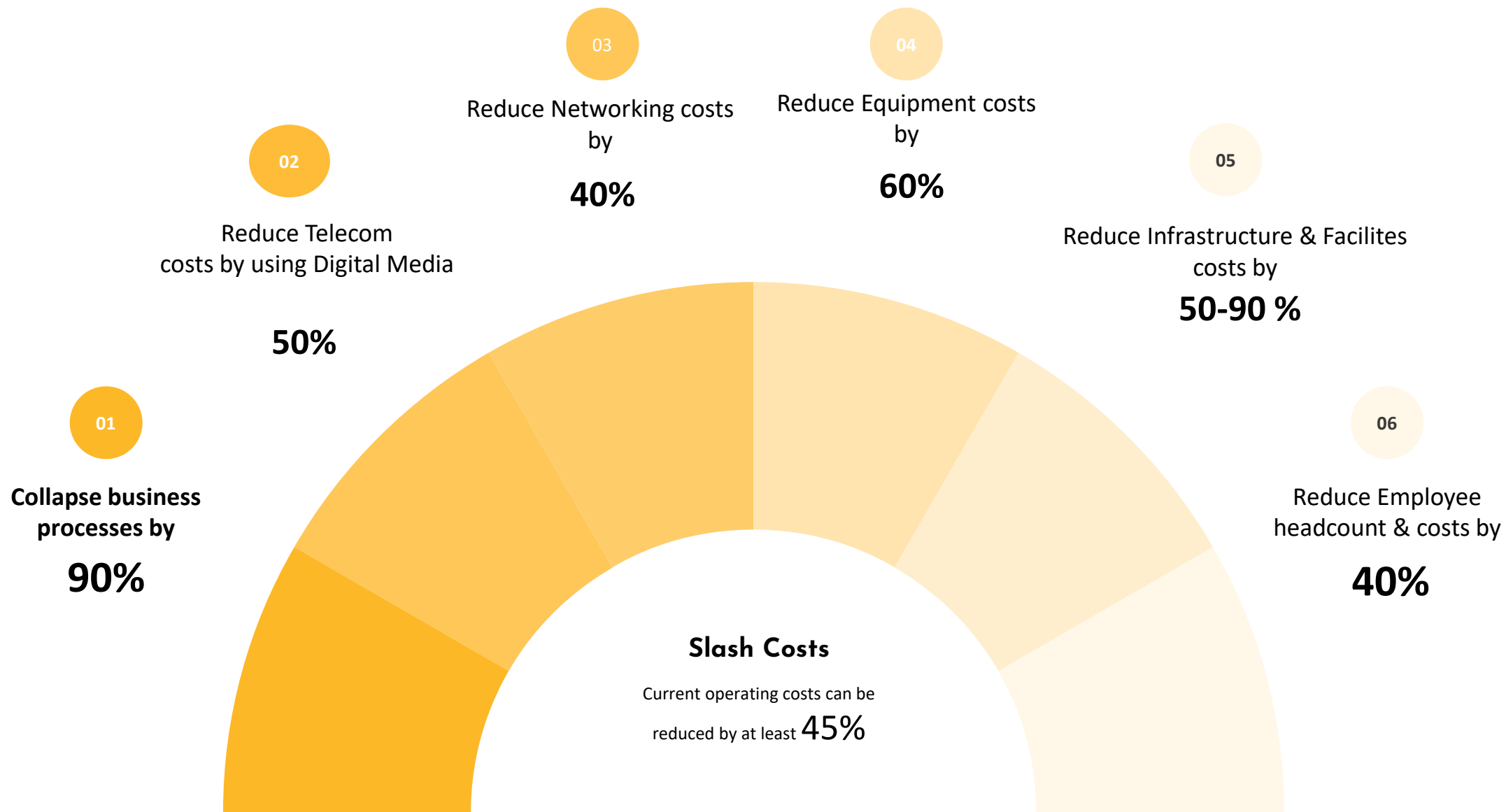
Manage Customers & Employees Globally

- Distribute traffic Globally - Take advantage of Labor Arbitrage
- Multiple Routing logics
- Skills / locations based
- Language, product, device, Region, Function



Rethink Money - firing business Ambitions, Globally

Jodo's core features provide several benefits to businesses that directly affect and help reduce to costs





for business in the New Economy, for Enterprise & SME

Jodo helps reduce latency that inherently exists within the business process by integrating CEBP, all communication are directly integrated into browser driven business apps, websites, & platforms for BOTH the customers and employees

01

Marketing & Sales

- Start Real-time conversations globally – Use QR codes, Banner Ads, SMS & Email campaigns, Social media
- Improve employee & agent efficiency by using triggers and offering them a 360 view of the customer journey. Guide them on the next step using the integrated 'Call-guide'.

04

HR

- Integrate easily with HRMS
- Schedule appointments for interviews
- Perform appraisals, function evaluation , conflict management

02

Websites & E-Commerce

- Start instant voice / video conversations through websites & E-commerce sites
- Break barriers of location, language, device & take your business global

05

Tele-Medicine & Healthcare

- Online voice video consultation & diagnostics
- Easy access to specialists with appointment scheduling

03

Complaint Management

- Provide realtime support to customers globally from applications or websites
- Jodo can be easily integrated within Ticketing platforms and Helpdesk applications to provide real-time assistance to the callers

06

Create Custom Campaigns

- Create multiple Missed call, messenger, marketing & sales campaigns globally
- Gain access to on demand campaign analytics.
- Create nonlinear customer campaign journeys

Jodo API

for developers - embed Jodo digital engagement channels, business productivity tools into websites, portals, business & mobile apps



Jodo Social

convert multiple social media channels and handles into real time business connections



Jodo Mobile

Conduct secure business operations from mobile devices



Jodo Connect

Integrate CRM, ERP, HRMS or other business apps instantly with jodo world



Jodo Share

collapse business processes - share standard content, web forms, payment links in real time



Jodo Video

personalize services with Live video communication



Jodo Call

talk directly to all your website visitors, globally, in real time. all conversations recorded



Jodo Chat

chat in the visitor's language, connect global resources



Jodo World Modules

Jodo World – Products

Jodo World Products

- Jodo redefines all business processes in SMB and Enterprise operations.
- Plug-n-play integration of your chosen services.
- Redefining Contact Centers

Jodo Basic

Phone Calls – 1800/
Mobile/ Phone Traffic

Jodo Digital

Digital Channels

- Jodo Call
- Jodo Chat
- Jodo Video

Jodo Individual Services

Any of the following media

- Chat
- Email
- Social Media

Jodo Digital+

Digital Channels like Jodo
Video, Chat, Video +

- Email
- Social Media Channels*

Jodo Unified

- Phone Calls – PSTN
- Email
- Chat
- Social Media*

Jodo Unified Digital+

Phone Calls – PSTN

- Digital Channels
- Email
- Social Media Channels*

Jodo World Services

Jodo extends advanced Contact Center technologies to all business processes in SMB and Enterprise operations.
Plug-n-play integration of your chosen services.

Jodo Connector

Pre-built API's that offer Jodo features into

- Salesforce
- Ms Dynamics
- Lead Square
- The CRM of your choice
- Open Support

Jodo Widgets

Prebuilt API's to add Jodo services via integration into

- CMS / ecommerce (Websites & Platforms)
- Any CRM / ERP / HRMS ...
- Mobile Apps

Jodo Virtual Call

These are solutions for

- Work from home dealer rooms
- Salesforce monitoring
- Retail Outlets
- Connecting remote agents on their phones

Jodo Services

Automation Services like

- Missed call service
- Messenger Dialer Service
- Dialers
- IVRs / Bots

Additional services (chargeable)

- Custom IVR (With or Without ASR, TTS)
- Google Dialogue flow
- Amazon Polly
- & much more

Additional services (chargeable)

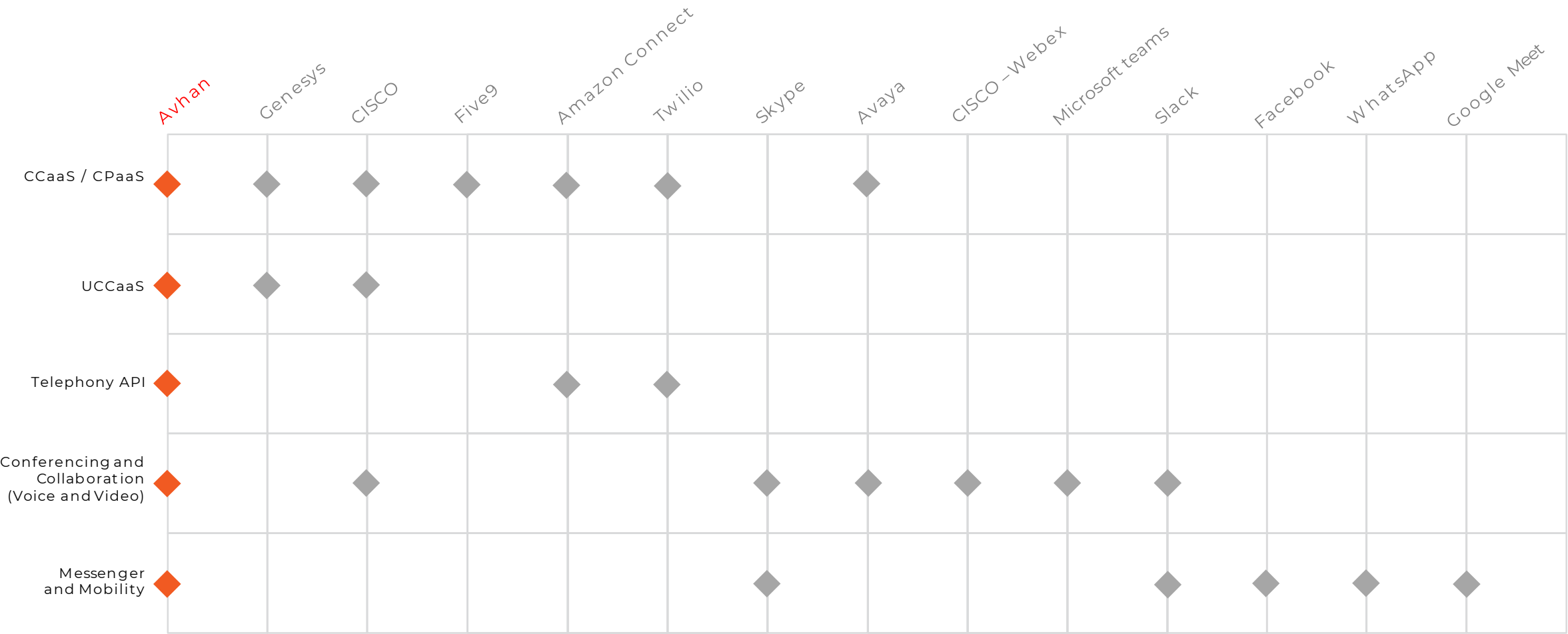
Jodo Bot
Integration with 3rd Party
Messenger Apps & Bots like

- WhatsApp
- Alexa



redefines existing industry categories

For the connected digital world



*this data is as per our internal study

current industry



real time processes for global operations
Creating a new world of possibilities



Cloud Communication + Contact Center Platform

- Genesys • CISCO • Five9
- Avaya • Amazon Connect



Cloud Unified Communication

- CISCO • Genesys



API

- Twilio • Amazon Connect



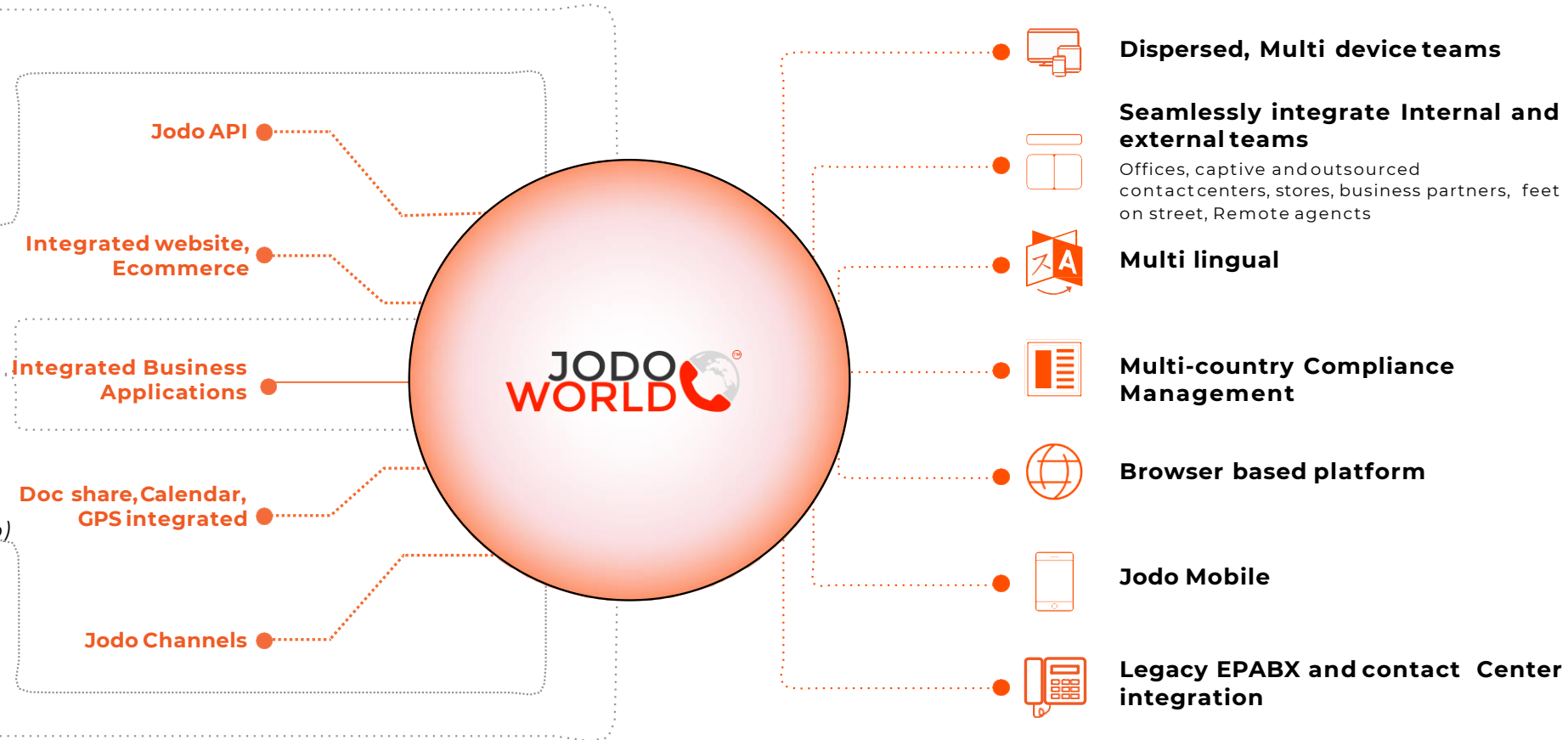
Conferencing and Collaboration (Voice and Video)

- CISCO - Webex • Skyp • Avaya
- GoToMeeting • Slack (internal teams)



Messenger and Mobility

- Skype • Slack • Facebook
- WhatsApp • Google Hangout





You've got questions?.
Get in touch

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