



A NEW ECONOMY is here with NEW PARADIGMS in BUSINESS

Jodo World

By Avhan Technologies

A Game-changing patented cloud technology engineered for the 'connected' business landscape.

SEAMLESS GLOBAL D2C Business Operations
WITHOUT barriers of location, language, device

New World – New Game – Are you in it?

New Cloud technology, enables and unlocks the true potential of your business

Technology for the “connected” business world - New business enablers and disrupters like Ai, ML, Social Media and a multitude of communication channels is the game,

AND the game is changing constantly, Businesses to adopt changes dynamically or risk becoming obsolete.

The new game creates new business models and opportunities globally.

Play Globally



- Capitalize business opportunities GLOBALLY
- Acquire and communicate with customers GLOBALLY
- Employ the best talent GLOBALLY

Uncompromising & Agile



- Adapt and change instantly
- Merge and manage stores, Partners in all operations
- create contextual customer experiences

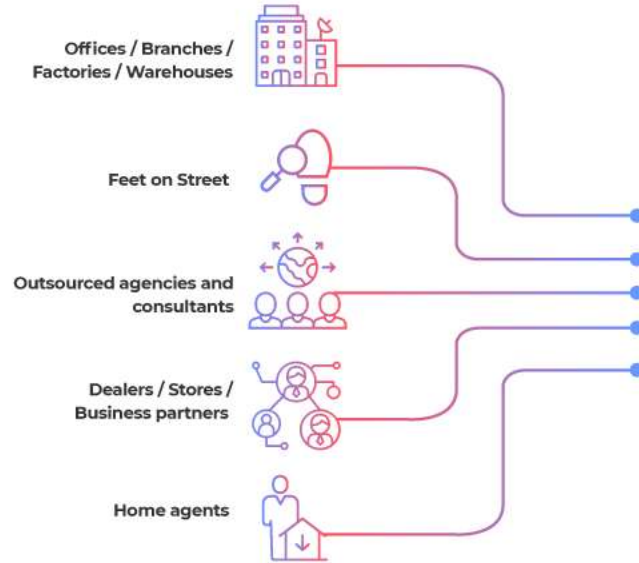
Infinite Possibilities



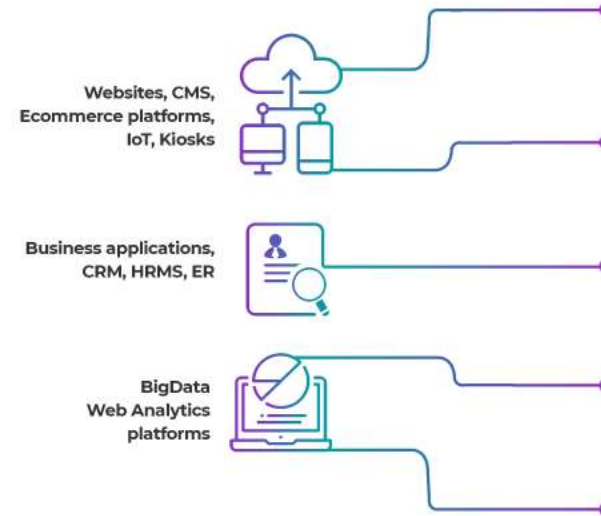
- No need for legacy infrastructure
- Rapid Integration
- Powerful API's
- Infinitely Scalable
- No CAPEX

Jodo CEBP Overview

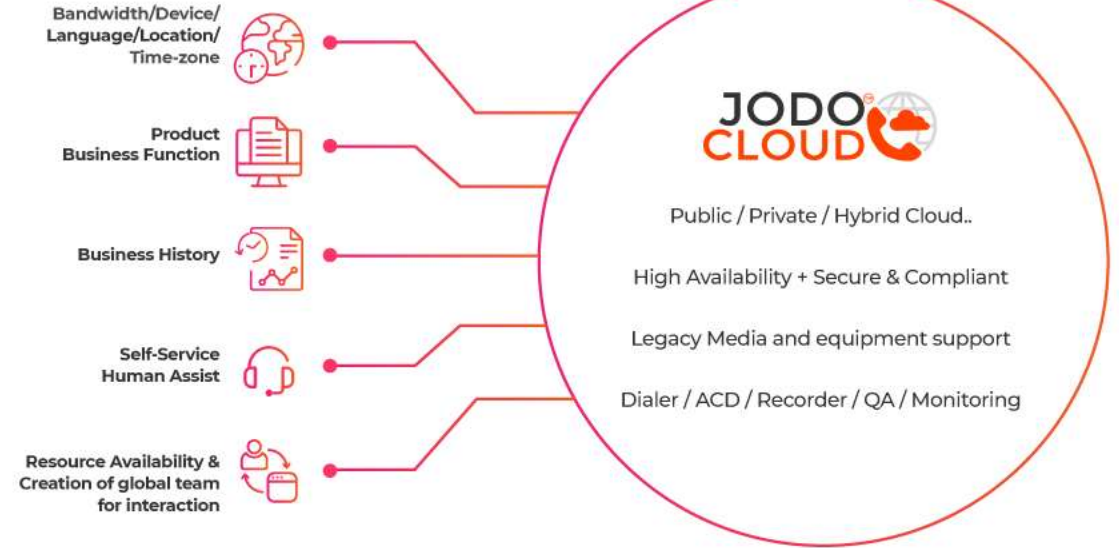
Jodo delivers Customer communications across Business Network (via browser and Mobile App)



Jodo enriches each communication with real time business data



Jodo delivers enriched communication to suitable Business Delivery resource



MULTI-LOCATION, MULTI DEVICE,
MULTI-LINGUAL TEAMS

PLANNING IMPACT - BYOD / IT
| FACILITIES | MANPOWER

Jodo handles Customer Communications Globally in Single Application

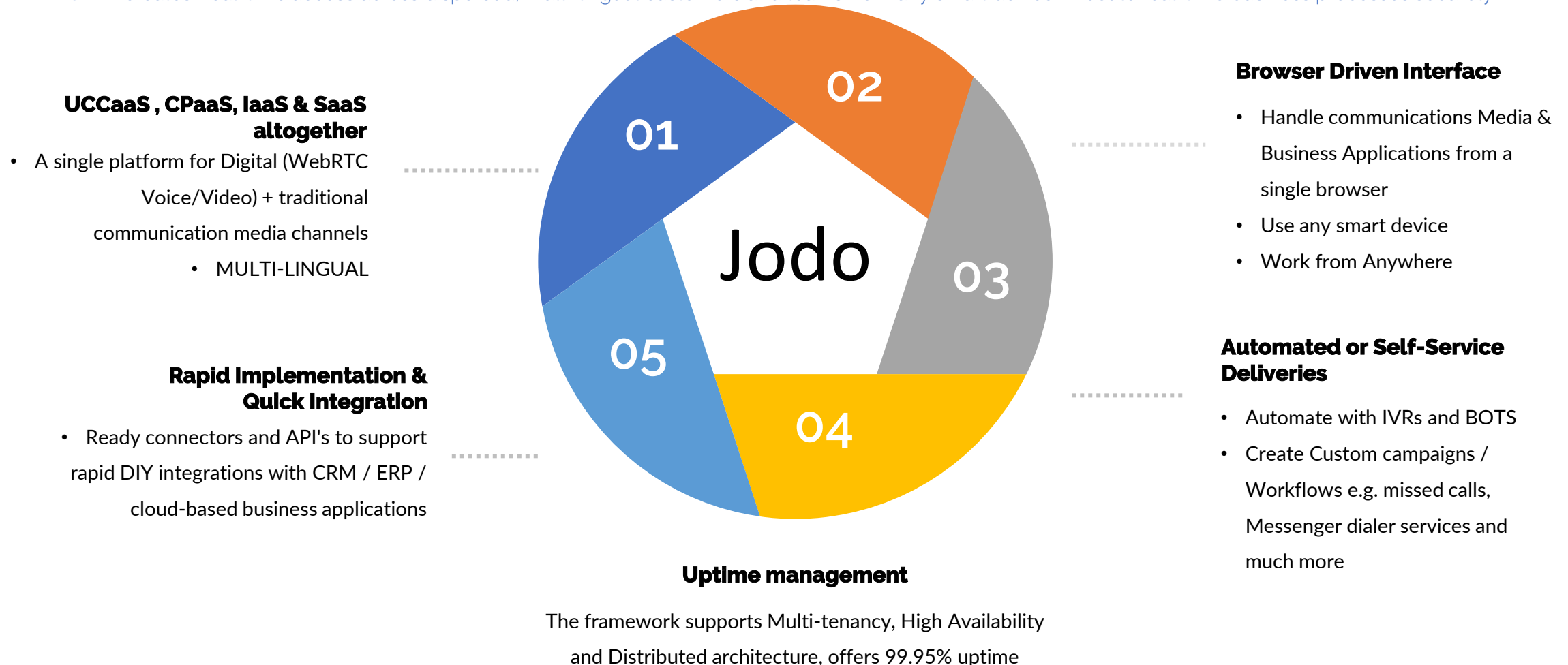
✓ PSTN / Mobile / SMS / Email / Social Media ✓ Digital Channels - Jodo Call / Video / Chat ✓ Full media Interoperability

✓ Doc share, Screen Share, Calendar, GPS ✓ MULTI LINGUAL INTERFACE FOR GEOGRAPHIES / MARKETS

Jodo CEBP – Cloud technology beyond UCCaaS, CPaaS

Jodo Communications Enabled Business Processes (CEBP) CONVERGES business applications and communications industry into a browser.

CEBP creates Real-time access across dispersed, multi-lingual customers and teams from any smart device. Execute real-time business processes securely.



Do more, do it better, do it faster –THINK differently

New Cloud technology, enables and unlocks the true potential of your business

Collapse Multi-step business processes

- Assist or respond to your customers in REAL-TIME
- Deliver curated content - documents / files or share screen to assist
 - Connect branches, partners, stores , franchisees for uniform real-time deliveries across the business network

Adopt Cloud Deployment that suits your business

- Move your Telecom & IT infrastructure to cloud
- Choose from multiple deployment options – Public / Private / Hybrid

Rapid Change management & Integration projects

Accelerate roll-outs and Change management to dispersed, multi-device teams



Adopt cutting edge technologies in Operations

- AI Intergrations
- OCR, Face / image recognition
- Sentiment analysis
- Virtual Numbers for individuals & teams
- Mobile Apps

Manage Process Compliances

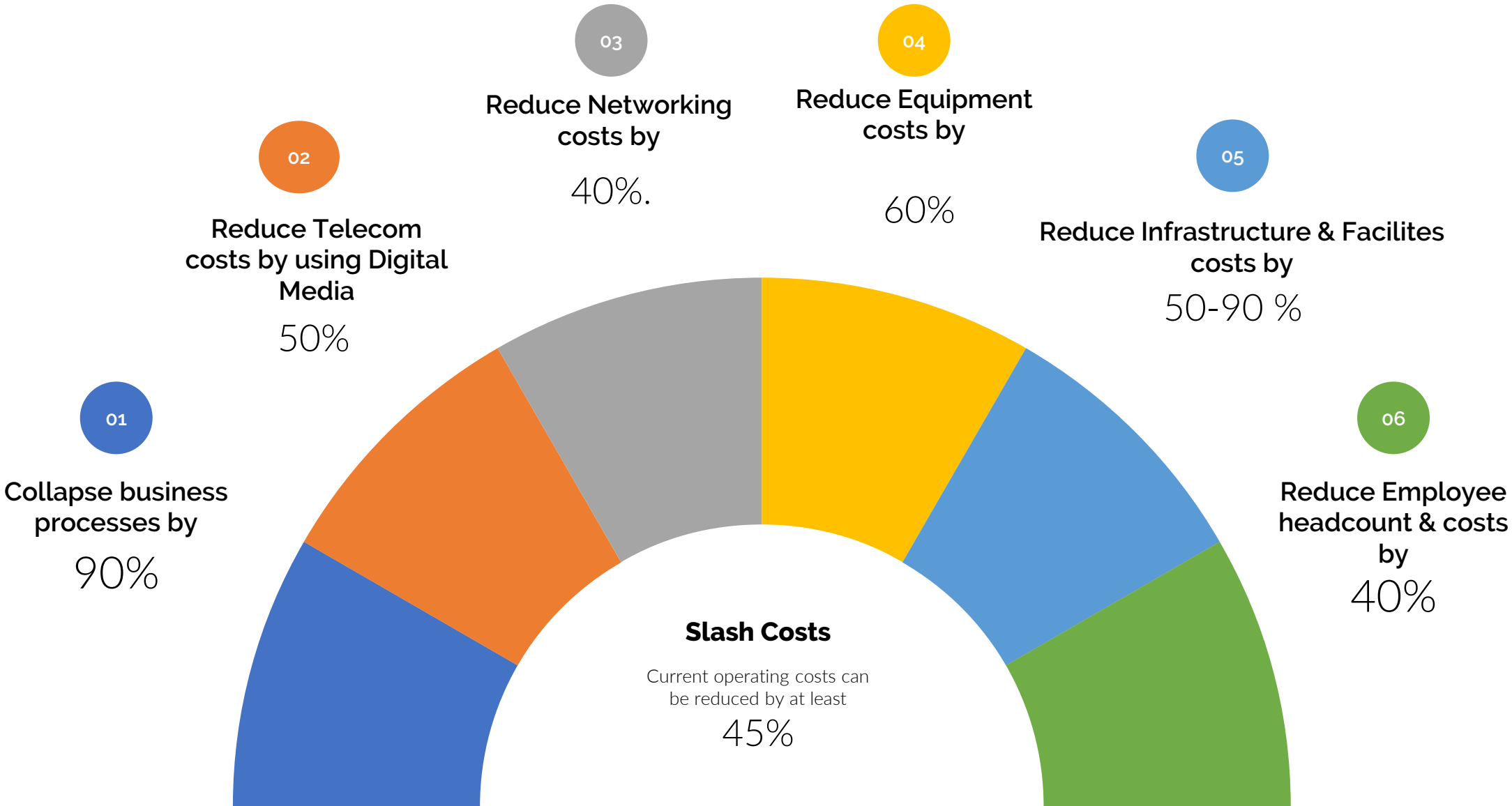
- Monitor and manage process operations globally
- Connect SME to process dynamically

Manage Customers & Employees Globally

- Distribute traffic Globally - Take advantage of Labor Arbitrage
- Multiple Routing logics
- Skills / locations based
- Language, product, device, Region, Function

Rethink Money – firing business Ambitions, Globally

Jodo's core features provide several benefits to businesses that directly affect and help reduce to costs



CEBP is for the New Economy business – Enterprise & SME

Jodo helps reduce latency that inherently exists within the business process by integrating CEBP, all communication are directly integrated into browser driven business apps, websites, & platforms for BOTH the customers and employees

01

Marketing & Sales

- Start Real-time conversations globally – Use QR codes, Banner Ads, SMS & Email campaigns, Social media
- Improve employee & agent efficiency by using triggers and offering them a 360 view of the customer journey. Guide them on the next step using the integrated 'Call-guide'.

04

HR

- Integrate easily with HRMS
- Schedule appointments for interviews
- Perform appraisals, function evaluation, conflict management

02

Websites & E-Commerce

- Start instant voice / video conversations through websites & E-commerce sites
- Break barriers of location, language, device & take your business global

05

Tele-Medicine & Healthcare

- Online voice video consultation & diagnostics
- Easy access to specialists with appointment scheduling

03

Complaint Management

- Provide realtime support to customers globally from applications or websites
- Jodo can be easily integrated within Ticketing platforms and Helpdesk applications to provide real-time assistance to the callers

06

Create Custom Campaigns

- Create multiple Missed call, messenger, marketing & sales campaigns globally
- Gain access to on demand campaign analytics.
- Create nonlinear customer campaign journeys

Jodo World – Products

Jodo World Products

- Jodo redefines all business processes in SMB and Enterprise operations.
- Plug-n-play integration of your chosen services.
- Redefining contact centers

Jodo Basic

Phone Calls – 1800/
Mobile/ Phone Traffic

Jodo Digital

Digital Channels

- Jodo Call
- Jodo Chat
- Jodo Video

Jodo Individual Services

Any of the following media

- Chat
- Email
- Social Media

Jodo Digital+

Digital Channels like Jodo
Video, Chat, Video +

- Email
- Social Media Channels*

Jodo Unified

- Phone Calls – PSTN
- Email
- Chat
- Social Media*

Jodo Unified Digital+

Phone Calls – PSTN

- Digital Channels
- Email
- Social Media Channels*

Jodo World Services

Jodo extends advanced contact center technologies to all business processes in SMB and Enterprise operations. Plug-n-play integration of your chosen services.

Jodo Connector

Pre-built API's that offer Jodo features into

- Salesforce
- Ms Dynamics
- Lead Square
- The CRM of your choice
- Open Support

Jodo Widgets

Prebuilt API's to add Jodo services via integration into

- CMS / ecommerce (Websites & Platforms)
- Any CRM / ERP / HRMS ...
- Mobile Apps

Jodo Virtual Call

These are solutions for

- Work from home dealer rooms
- Salesforce monitoring
- Retail Outlets
- Connecting remote agents on their phones

Jodo Services

Automation Services like

- Missed call service
- Messenger Dialer Service
- Dialers
- IVRs / Bots

Additional services (chargeable)

- Custom IVR (With or Without ASR, TTS)
- Google Dialogue flow
- Amazon Polly
- & much more

Additional services (chargeable)

- Jodo Bot
Integration with 3rd Party
Messenger Apps & Bots like
- WhatsApp
 - Alexa

END

You've got questions?
Get in touch

Email: sales@avhan.com